



## **Reinstatement Supervisor Brighthouse**

### **Our Company**

Network Plus is a leading utility and infrastructure service provider, operating across the UK.

Originally established in 2000, the company has grown significantly through the award of long-term contract frameworks with major utility organisations and infrastructure providers. With a current workforce of over 2,000, our services are delivered through an absolute focus on health and safety as well as market leading levels of service to both our clients and their customers.

Our Headquarters are based in Salford, near Manchester, and we operate from over 24 regional depot bases. We deliver services 24/7/365 in city centres as well as rural locations.

Our vision is to be the best service provider in the UK utilities and infrastructure sectors by safely constructing, maintaining and managing essential services at the lowest sustainable cost.

### **Our role**

As a Reinstatement Supervisor you will be responsible for supervising reinstatement teams working as part of the new City Fibre contract. Working to meet the needs of the client in the most cost-effective manner, whilst working with your team and making a profit for Network Plus. You will provide technical expertise, experience and work within a team to deliver a first-class service to our customers.

As a Supervisor will be competent on working in Telecoms Networks. You will be able to engineer solutions on site and focus your teams on completing work right first time.

You will work with the scheduling team ensuring programmes are managed and delivered accordingly. You will provide support to ensure that the company's work is effectively completed through communication with internal and external customers, as well as the management of the business and client database systems.

### **Key Responsibilities**

You will have operational responsibility for the reinstatement teams and their in day activities

You will organise labour in the most cost-effective way, including recruitment, disciplinary action, wages and absence management

You will manage all other resources e.g. materials and plant

You will carry out team briefings with teams on a monthly basis

You will coach and develop staff to reach their potential. Ensure a fair and consistent culture with the teams

You will help manage the frame and cover programme and ensure KPIs are met.

You will help manage the defect programme and ensure that KPIs are met and Highway Meetings are attended

You will use GARD (smartphone system) to check quality of the work and drive out the wrong behaviours

You will liaise with the Support Services and Streetworks Team to ensure that FPN and Section 74 liabilities are managed

You will complete Team Inspections, to ensure a high level of Compliance with a real focus on quality and first-time reinstatement

You will be a Health & Safety Representative, which will include undertaking health & safety inspections in and around the workplace, raising health & safety related matters with management and investigating reportable accidents or incidents as and when they occur

### **Experience and Qualifications**

Relevant Qualifications in relation to the work being carried out i.e. NRWSA at supervisory level

PIA

Walk Out

City Fibre/BT

Excellent communication skills

Full UK Driving Licence

### **Salary and Benefits**

We offer a competitive salary based on experience along with a full benefits package.

Network Plus is proud to be an Equal Opportunity Employer. We celebrate diversity and do not discriminate based on race, religion, colour, nationality, sex, sexual orientation, age, veteran status, disability status, or any other applicable characteristics protected by law.

We are Armed Forces-friendly. We welcome applications from ex-Armed Forces personnel, reservists, armed forces veterans, cadet instructors and military spouses/partners.

We understand that privacy and the security of your personal information is extremely important. By applying for this role, you agree to the terms of our privacy policy which you can find here - <https://networkplus.co.uk/privacy-and-cookie-policy>.