



Business Analyst

Our Company

Network Plus is a leading utility and infrastructure service provider, operating across the UK.

Originally established in 2000, the company has grown significantly through the award of long-term contract frameworks with major utility organisations and infrastructure providers. With a current workforce of over 2,000, our services are delivered through an absolute focus on health and safety as well as market leading levels of service to both our clients and their customers.

Our Headquarters are based in Salford, near Manchester, and we operate from over 24 regional depot bases. We deliver services 24/7/365 in city centres as well as rural locations.

Our vision is to be the best service provider in the UK utilities and infrastructure sectors by safely constructing, maintaining and managing essential services at the lowest sustainable cost.

Our role

As a Business Analyst, you will understand the business needs, capturing, analysing, process mapping including documenting the requirements and ensuring delivery of the requirements to the relevant stakeholders via Agile Delivery.

Key Responsibilities

You will work in a project team, looking at the process mapping and stakeholder engagement between the team and stakeholder

You will interpret business needs and translate them into the application and operational requirements and processes with the help of strong analytical and product management skills

You will create detailed business analysis, outlining problems, figuring out opportunities and solutions for the business

You will communicate the benefits of your recommendations across departments and assist to address any uncertainty

You will guide stakeholders on devising effective and efficient approaches to achieving project objectives

You will liaise with other project areas to coordinate interdependencies and resolve issues

You will create, analyse and validate detailed functional specifications. Produce documentation to support the work, report on findings to present to stakeholders on necessary

You will deliver work products throughout the project life cycle

You will deliver work product throughout the development life cycle

You will be involved with identifying and changing processes to improve the businesses performance

You will support the user community

You will support the communication of technical and business impacts of the Key Applications within Network Plus

You will coordinate schedules and requirements to make sure Development, QA and Design team are working in unison to deliver high quality results

You will assist with testing and deploying any new capability

Salary and Benefits

We offer a competitive salary based on experience along with a full benefits package.

Network Plus is proud to be an Equal Opportunity Employer. We celebrate diversity and do not discriminate based on race, religion, colour, nationality, sex, sexual orientation, age, veteran status, disability status, or any other applicable characteristics protected by law.

We are Armed Forces-friendly. We welcome applications from ex-Armed Forces personnel, reservists, armed forces veterans, cadet instructors and military spouses/partners.

We understand that privacy and the security of your personal information is extremely important. By applying for this role, you agree to the terms of our privacy policy which you can find here - <https://networkplus.co.uk/privacy-and-cookie-policy>.