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Job Description

Job Title: Supply Chain Integration Manager

Location: Salford

Hours: Varies

Salary: Varies depending on experience

About the Business:

Network Plus is a leading utility and infrastructure service provider. Every day, we safely maintain, construct and deliver essential services to millions of customers across the UK. Since starting the Company in 2000, Network Plus has grown considerably and now employ over 2000 people across the country.

Job Purpose

Reporting into the Head of Contract, the Supply Chain Integration Manager is an intermediary between Network Plus/Cadent and the Local Delivery Partners employed on the contract. They are accountable for supporting the Local Delivery Partner's with advice, resolving issues the LDP's have been unable to resolve with their Operational Lead, driving efficiency, sharing future CMO strategy and assisting the LDP's in accessing opportunities.

Key Responsibilities

Principal Accountabilities

Supply Chain Community:

- Building a Supply Chain community
- Creation of the Local Delivery Partner Performance Framework
- Work with the Head of Investment Planning Office (IPO), Head of Construction Management Organisation (CMO) and Director of Network to identify key messaging for the monthly Supply Chain Steering group
- Create the content for the Supply Chain Steering group
- Host the monthly Supply Chain Steering Group
- Create a regular Supply Chain communications process
- Sharing opportunities to access funding e.g. CITB
- Driving collaborative innovation
- Identifying and sharing future business opportunities withing Cadent and Network Plus
- Assist the Construction Management Organisation (CMO) with driving the Local Delivery Partners's to provide sourcing outstanding information e.g. training rec
- Act as an intermediary between Network Plus/Cadent and the LDP's to resolve issues
- Work with Cadent to develop the concept of a shared resource pool
- Providing access to Operational Support Services e.g. reinstatement, Traffic Management, Purge & Relight,



- Providing access to wider business support e.g. Human Resources
- Identify and raise supply chain risks and issues and support the establishment of contingency plans
- Attend the monthly Supply Chain 121's
- Support the Senior Leadership team in addressing Local Delivery Partner performance issues and work with the Local Delivery Partner to resolve
- Support the Local Delivery Partner procurement and tendering process

Commercial:

- Identify risks, issues and opportunities and ensure they are managed via the Risk and Opportunity register
- Ensure adherence with the Construction Management Organisation (CMO) budget

Customer / Stakeholder:

- Develop a Local Delivery Partner satisfaction framework

People / Organisation:

- Assist with the planning of the mobilisation day and play an active role on the day

Qualifications/Skills Required

Leadership - Understanding of Client and contract needs to ensure a shared purpose, strategy and objectives are achieved. To motivate and inspire operational and support staff to work towards contract objectives. The ability to lead by example to gain the respect and commitment of all contract staff, other delivery partner representatives and Client representatives.

Health, Safety & Environment - The ability to assess the impact of our operations on Health & Safety matters. Thorough knowledge of H & S policies and procedures.

Customer focused - Makes sure the contract continuously develops and improves services most important to customers. Identifies good practice & solutions and migrates them into the services provided. Translates operational feedback into strategic improvements.

Embracing Change - Encourages and promotes a culture to embrace change. Encourages others to create strategies and innovative services. Ensures that external influences e.g. new noticing and permits procedures, are considered when determining the change to take place.



Commercial - Understanding of the economics of the client, delivery partners and our business. Understanding of the contractual terms and conditions and requirements placed upon The Company.

Political, Organisational, Economic and Social - Awareness of these factors and the impact they have on our operations. The ability to assess these factors and overcome challenges and seize opportunities to ensure effectiveness.

Communication - The ability to communicate with all levels of staff and to exchange appropriate information to relevant staff.

Influencing skills - The ability to make persuasive presentation of ideas of facts and to convince others to gain agreement or acceptance of proposals.

Performance Management - Achieves results through effective performance management of self and others. Demonstrates integrity, fairness and consistency in decision making. Encourages continuous improvement. Plans ahead and is able to identify opportunities to develop new processes and techniques to meet contract needs.

Innovation and Creative Thinking - Identify the advantages and disadvantages of different approaches and solutions. Coming up with a variety of approaches to problem solving. Constantly evaluating procedures in order to continuously improve. Evaluate long term consequences a change in process, policy or technique will have.

Operational Understanding - comprehensive experience, understanding and qualifications/accreditations in accordance with the role being undertaken to deliver contractual commitments, operational and safety requirements.

Experience

- Experience of working with subcontractors
- Track record of delivering efficiency
- Experience of innovative thinking
- Previous knowledge of conflict handling
- Proven experience of creating forums and steering groups
- Relationships with key stakeholder would be beneficial e.g. training providers, utility equipment manufacturers, local councils
- Utilities experience would be beneficial

At Network Plus, we are always looking for people who can help us deliver exceptional service to our clients and customers. We carry out a wide range of



activities in a variety of sectors, so careers with us offer plenty of opportunity for progression.

We believe in long term investment in our employees, including training, development programmes and continuing professional development (CPD). We are committed to recruiting from every community regardless of gender, age, race, disability, sexual orientation or social background.

We are Armed Forces-friendly. We welcome applications from ex-Armed Forces personnel, reservists, armed forces veterans, cadet instructors and military spouses/partners.